



E-COMP SERVICING & POLICY ADMINISTRATION:

Once E-COMP places a policy, the client is assigned a dedicated client manager who will provide excellent customer service and support. Partners can direct clients to E-COMP's Service Team for coverage questions, policy changes, certificates, audits and claims questions.



Ask Emma
Client Service Center

24/7 Online Insurance Center • Access Claims Information
Issue Certificates of Insurance & Auto ID Cards • Request Changes
Access Policy Information • Quick Access to Client Services

Ongoing Policy Servicing Including:

- Customer service and Certificate of Insurance (on demand or same day processing)
- Renewal management, marketing and replacements
- Carrier fulfillment
- Backfill of any customer data (as needed)
- Claims management and customer support
- Audit support
- Payroll billing support

E-COMP is widely recognized for its service excellence, superior integrity, and for eliminating the hassle of securing Workers' Compensation, by providing a superior and seamless solution to our channel partners. E-COMP serves more than 350 channel partnerships throughout the country.

CONTACT US:



888.493.2667



partnerships@goecomp.com



www.goecomp.com

New Quote Requests/Lead Submissions: Submissions@goecomp.com

Certificate of Insurance Requests: Certificates@goecomp.com

E-COMP Client/In Force Policy Services: Service@goecomp.com

Payroll Files, Integrations, Payroll Billing: Operations@goecomp.com

*"As a Senior HCM Account Executive with **Paylocity**, trusted partners like E-COMP are a must. After seven years of working with E-COMP, I'm always confident that the staff will take care of my clients as well as I do"*



DEDICATED



GUIDED



FOCUSED

